Pueblo – HMO – Tier 1 BlueAdvantage HMO 4 for Group 25-25-0/1000 8/25/45 National Rx

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about how the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, https://eoc.anthem.com/eocdps/fi. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call (877) 811-3106 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0 /single or \$0 /family for In-Network Providers. Not Covered for Out-of-Network Providers.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. <u>Prescription Drugs</u> , <u>Preventive care</u> , Primary Care visit, and <u>Specialist</u> visit for <u>In-</u> <u>Network Providers</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the deductible amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain preventive services with cost-sharing and before you meet your <u>deductible</u> . See a list of covered preventive services at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	\$1,000/single or \$2,000/family for In-Network Providers. Not Covered for Out-of-Network Providers.	The out-of-pocket limit is the most you could pay in a year for covered services.
What is not included in the out-of-pocket limit?	Preauthorization Penalties, Premiums, balance-billed charges and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes HMO. See <u>www.anthem.com</u> or call (855) 333-5735 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an out-of- <u>network provider</u> and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network provider</u> might use an out-of- <u>network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .



Common Medical	What You Will Pay			Limitations, Exceptions, & Other		
Event	Fvent Services You May Need In-Network Provider Out-		Out-of-Network Provider (You will pay the most)	Important Information		
	Primary care visit to treat an injury or illness	\$25/visit	Not covered	none		
	<u>Specialist</u> visit	\$25/visit	Not covered	none		
If you visit a health care provider's office or clinic	Preventive care/Screening/ Immunization	No charge	Not covered	There may be other levels of cost share that are contingent on how services are provided. You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.		
		Lab - Office	Lab - Office	Lab - Office		
	<u>Diagnostic test</u> (x-ray, blood	No charge	Not covered	none		
If you have a test	work)	X-Ray - Office	X-Ray - Office	X-Ray - Office		
	I ' (CT /DET MDI)	No charge	Not covered	none		
	Imaging (CT/PET scans, MRIs)	No charge	Not covered	none		
If you need drugs to treat your illness or condition	Tier 1 - Typically Generic	\$8/prescription (retail) or \$16/prescription (home delivery)	Not covered	Precertification may be required for certain Prescription Drugs. Please note that certain Specialty Drugs are only		
More information about prescription drug coverage is available at http://www.anthem.com/pharmacyinformation/	Tier 2 - Typically Preferred/ Brand	\$25/prescription (retail) or \$50/prescription (home delivery)	Not covered	available from the Specialty Pharmacy and you will not be able to get them at a Retail Pharmacy or through the Home Delivery (Mail Order)		
	Tier 3 - Typically Non-Preferred / <u>Specialty Drugs</u>	\$45/prescription (retail) or \$90/prescription (home delivery)	Not covered	Pharmacy. *See Prescription Drug section of your evidence of coverage, available in the footnote below.		
If you have	Facility fee (e.g., ambulatory surgery center)	No charge	Not covered	none		
outpatient surgery	Physician/surgeon fees	No charge	Not covered	none		
If you not d	Emergency Room care	\$100/visit	Covered as <u>In-Network</u>	Copayment waived if admitted		
If you need immediate medical attention	Emergency Medical Transportation	No charge	Covered as <u>In-Network</u>	none		
attention	<u>Urgent care</u>	\$50/visit	Covered as <u>In-Network</u>	none		

Common		What Yo	ou Will Pay	Limitations Emergians 8 Other	
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least) Out-of-Network Provider (You will pay the most)		Limitations, Exceptions, & Other Important Information	
If you have a hospital stay	Facility fee (e.g., hospital room)	\$250/admission	Not covered	30 day limit/calendar year for Inpatient Rehabilitation	
nospitai stay	Physician/surgeon fees	No charge	Not covered	none	
If you need mental health, behavioral health, or substance	Outpatient services	Office Visit \$25/visit Other Outpatient No charge	Office Visit Not covered Other Outpatient Not covered	Office Visitnone Other Outpatientnone	
abuse services	Inpatient services	\$250/admission	Not covered	none	
	Office visits	\$25/visit	Not covered	Only one <u>copayment</u> applies for office	
If you are pregnant	Childbirth/delivery professional services	\$25/visit	Not covered	visits and childbirth/delivery professional services per pregnancy.	
	Childbirth/delivery facility services	\$250/admission	Not covered	Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound)	
	<u>Home health care</u>	No charge	Not covered	100 visits/year	
If you need help recovering or have other special health needs	Rehabilitation services	\$25/visit	Not covered	Coverage is limited to 20 visits each per year for Physical, Occupational and Speech Therapy. Costs may vary by site of service.	
	Habilitation services	\$25/visit	Not covered	Habilitation visits count towards your rehabilitation limit.	
	Skilled nursing care	No charge	Not covered	100 days/year	
	Durable medical equipment	No charge	Not covered	none	
	Hospice services	No charge	Not covered	none	
If your child	Children's eye exam	Not covered	Not covered	*See Vision Services section	
needs dental or	Children's glasses	Not covered	Not covered		
eye care	Children's dental check-up	Not covered	Not covered	*See Dental Services section	

^{*}For more information about limitations and exceptions, see <u>plan</u> or policy document at https://eoc.anthem.com/eocdps/fi.

Excluded Services & Other Covered Services:

	Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded				
<u>s</u>	services.)				
•	Acupuncture	•	Bariatric surgery	•	Cosmetic surgery
•	Dental care (adult)	•	Dental Check-up	•	Eye exams for a child
•	Glasses for a child	•	Infertility treatment	•	Long term care
•	Non-emergency care when traveling outside the	•	Preauthorization - You may have to pay for all	•	Private duty nursing
	U.S.		or a portion of any test, equipment, service or		, ,
			procedure that is not preauthorized. To find		
			out which services require Preauthorization and		
			to be sure that Preauthorization has been given,		
			you may contact us.		
•	Routine eye care (adult)	•	Routine foot care unless you have been	•	Weight loss programs
	•		diagnosed with diabetes.		

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)		
Abortion	Hearing aids (limits apply)	Spinal Manipulation/Chiropractic (limits apply)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at (866) 444-EBSA (3272) or www.dol.gov/ebsa/healthreform. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for denial of a <u>claim</u>. This complaint is call a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u> or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

ATTN: Grievances and Appeals, 700 Broadway, Mail Stop CO0104-0430, Denver, CO 80273

Department of Labor, Employee Benefits Security Administration, (866) 444-EBSA (3272), www.dol.gov/ebsa/healthreform

Division of Insurance, ICARE Section, 1560 Broadway, Suite 850, Denver, Colorado 80202, (303) 894-7490

Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

-----To see examples of how this plan might cover costs for a sample medical situation, see the next section.----

About these Coverage Examples:



■ Other <u>coin</u>surance

This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

None

Peg is Having a Baby	
(9 months of In-Network prenatal car	e and a
hospital delivery)	
■ The <u>plan's</u> overall <u>deductible</u>	\$0
Specialist copayment	\$25
Hospital (facility) copayment	\$250

Managing Joe's Type 2 Diabete	es
(a year of routine In-Network care of a well-	
controlled condition)	
■ The plan's overall deductible	\$0
■ Specialist copayment	\$25
■ Hospital (facility) coinsurance	\$250

Mia's Simple Fracture		
(In-Network emergency room visit and follow		
up care)		
■ The plan's overall deductible	\$0	
■ Specialist copayment	\$25	
Hospital (facility) coinsurance	\$250	
Other coinsurance	None	

This EXAMPLE event includes services like:

Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost	\$12,731	
In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$0	
<u>Copayments</u>	\$258	
<u>Coinsurance</u>	\$0	
What isn't covered		
Limits or exclusions \$60		
The total Peg would pay is	\$318	

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

■ Other coinsurance

None

Durable medical equipment (glucose meter)

Total Example Cost	\$7,389	
In this example, Joe would pay:		
<u>Cost Sharing</u>		
<u>Deductibles</u>	\$0	
<u>Copayments</u>	\$508	
<u>Coinsurance</u>	\$0	
What isn't covered		
Limits or exclusions	\$55	
The total Joe would pay is	\$563	

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost

Total Example Cost	ф1,923	
In this example, Mia would pay:		
Cost Sharing		
<u>Deductibles</u>	\$0	
<u>Copayments</u>	\$275	
<u>Coinsurance</u>	\$ 0	
What isn't covered		
Limits or exclusions \$0		
The total Mia would pay is	\$275	

\$1 025

Language Access Services

(TTY/TDD: 711)

It's important we treat you fairly

That's why we follow federal civil rights laws in our health programs and activities. We don't discriminate, exclude people, or treat them differently on the basis of race, color, national origin, sex, age or disability. For people with disabilities, we offer free aids and services. For people whose primary language isn't English, we offer free language assistance services through interpreters and other written languages. Interested in these services? Call the Member Services number on your ID card for help (TTY/TDD: 711). If you think we failed to offer these services or discriminated based on race, color, national origin, age, disability, or sex, you can file a complaint, also known as a grievance. You can file a complaint with our Compliance Coordinator in writing to Compliance Coordinator, P.O. Box 27401, Mail Drop VA2002-N160, Richmond, VA 23279. Or you can file a complaint with the U.S. Department of health and Human Services, Office for Civil Rights at 200 Independence Avenue, SW; Room 509F, HHH Building; Washington D.C. 20201 or by calling 1-800-368-1019 (TDD: 1-800-537-7697) or online at https://ocrportal.hhs.gov/ocr/protal/lobby.jsf. Complaint forms are available at https://ocrportal.hhs.gov/ocr/protal/lobby.jsf. Complaint forms are available at

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Appendix A Colorado Supplement to the Summary of Benefits and Coverage Form

TYPE OF COVERAGE

Insurance Company Name	Anthem Blue Cross and Blue Shield
Name of Plan	BlueAdvantage 4 20-0/2000 15/50/70/30% ESS
1. Type of Policy	Large Employer Group Policy
2. Type of plan	Health maintenance organization (HMO)*
3. Areas of Colorado where plan is available	Plan is available throughout Colorado.

SUPPLEMENTAL INFORMATION REGARDING BENEFITS

<u>Important Notice</u>: The contents of this form are subject to the provisions of the policy, which contains all terms, covenants and conditions of coverage. It provides additional information meant to supplement the Summary of Benefits of Coverage you have received for this plan. This plan may exclude coverage for certain treatments, diagnoses, or services not specifically noted. Consult the actual policy to determine the exact terms and conditions of coverage.

	Description
4. Annual Deductible Type	SINGLE – The amount that each member of the family must meet prior to claims being paid. Claims will not be paid for any other individual until their individual deductible or the family deductible has been met.
	FAMILY – The maximum amount that the family will pay for the year. The family deductible can be met by [2] or more individuals.
5. Out-of-Pocket Maximum	SINGLE – The amount that each member of the family must meet prior to claims being paid at 100%. Claims will not be paid at 100% for any other individual until their individual out-of-pocket or the family out-of-pocket has been met.
	FAMILY – The maximum amount that the family will pay for the year. The family out-of-pocket can be met by [2] or more individuals.

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^{*}Network access plans are available on request at the Member Services number on your member ID card or can be obtained by going to www.anthem.com/co/networkaccess.

6. What is included in the In-	Most In-Network Copays and Coinsurance. Not included in the Out-of-Pocket Maximum for this plan are Pre-		
Network Out-of-Pocket	Authorization Penalties, Services in excess of allowed benefit (benefit cap), Premiums, Balance-Billed charges, and		
Maximum?	Health Care this plan doesn't cover		
7. Is pediatric dental covered by	No, the plan does not include pediatric dental.		
this plan?			
8. What cancer screenings are	The following screenings are covered under your benefits subject to the terms and conditions of your certificate of		
covered?	coverage: Routine colorectal cancer screenings and colonoscopies, Mammogram Screenings, Pap tests and Prostate		
	Cancer Screenings.		

USING THE PLAN

	IN-NETWORK	OUT-OF-NETWORK
9. If the provider charges more for a covered service than the plan normally pays, does the enrollee have to pay the difference?	No.	Yes, out-of-network care is not covered except as noted.
10. Does the plan have a binding arbitration clause?	Yes.	

Questions: Call (877) 811-3106 or visit us at http://www.anthem.com

If you are not satisfied with the resolution of your complaint or grievance, contact:

Colorado Division of Insurance:

Consumer Services, Life and Health Section

1560 Broadway, Suite 850, Denver, CO 80202

Call: 303-894-7490 (in-State, toll-free: 800-930-3745)

Email:dora_insurance@State.co.us

Spanish (Español): Si tiene preguntas acerca de este documento, tiene derecho a recibir ayuda e información en su idioma, sin costos. Para hablar con un intérprete, llame al (877) 811-3106.