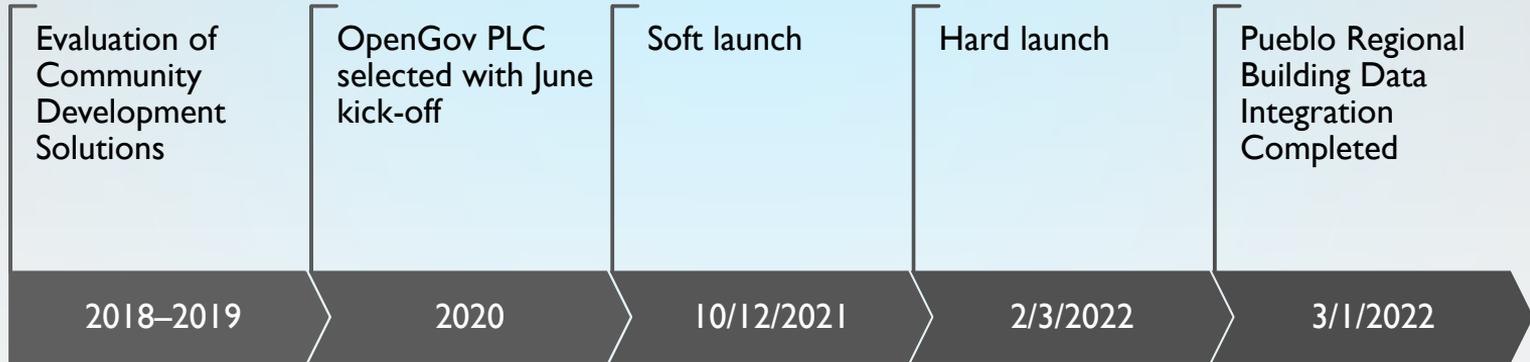


City of Pueblo PLACE
March 21, 2022
City Council Presentation



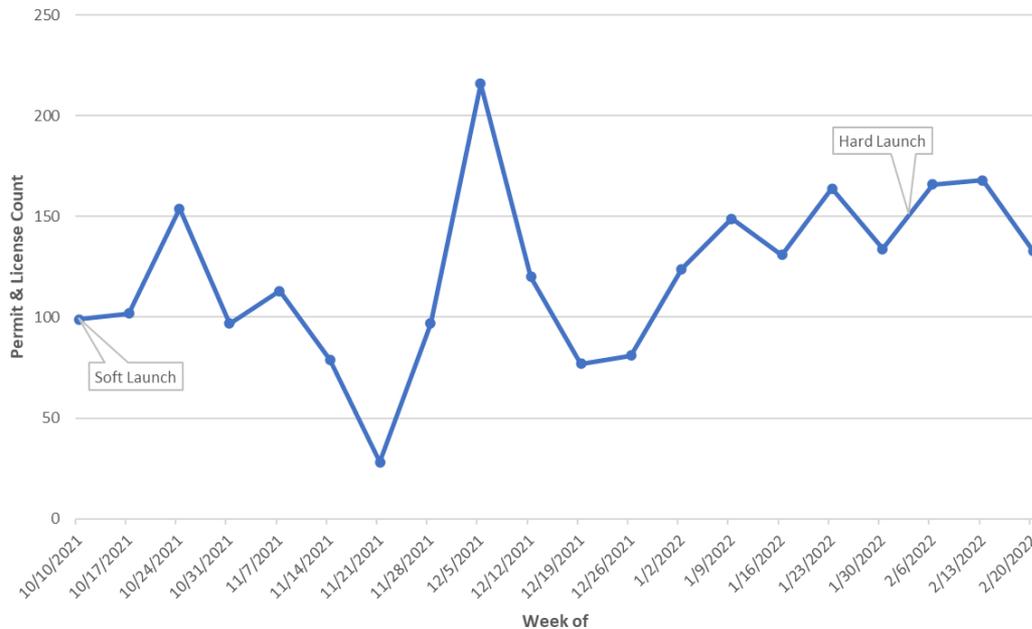
PROJECT HISTORY



PARTICIPATING CITY DEPARTMENTS AND PARTNER AGENCIES

City Department	Partner Agency
Planning and Community Development	Pueblo Regional Building
Fire Department - Fire Prevention	Pueblo Department of Public Health and Environment
City Clerk - Licensing	Pueblo Means Business
Public Works	
Stormwater	
Wastewater	
Transportation	
Code Enforcement	
City Sales Tax	
Housing and Citizen Services	

On-Line Permit & License Requests



CITY OF PUEBLO PLACE USE STATISTICS 10/12/21-02/28/22

Totals

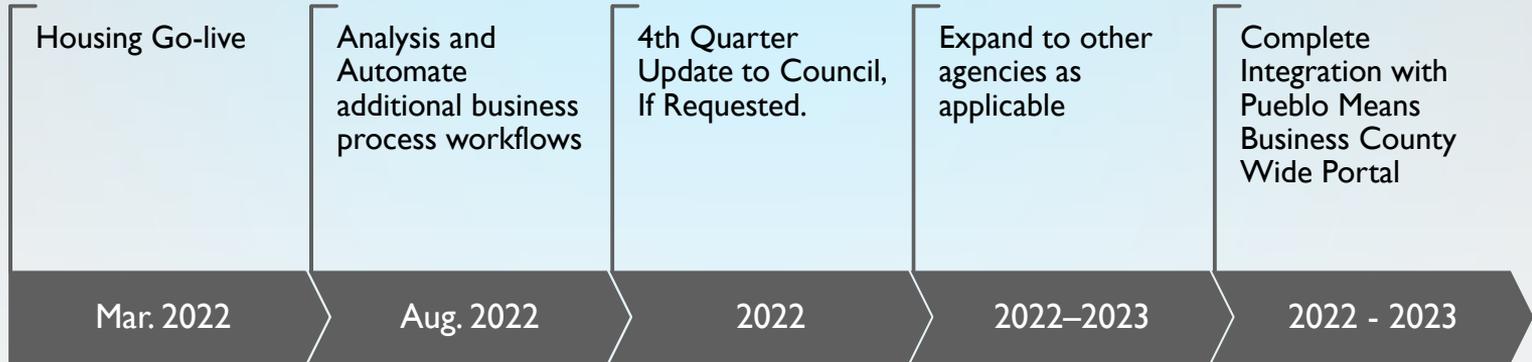
 **2432**
Records Created

 **860**
Inspections Done

 **\$500,749.98**
Revenue Collected

 **1375**
Permits Issued

FINAL ROADMAP



DEMONSTRATIONS



Public Works – Andrew Hayes



Code Enforcement – Karen Willson



City Clerk – Marisa Stoller



<https://www.pueblo.us/place>



PUBLIC WORKS
Speaking Demo
Andrew Hayes

A thin, vertical grey line is positioned on the left side of the slide, extending from the top of the text area to the bottom.

CODE ENFORCEMENT

Slide Show Demo

Karen Willson



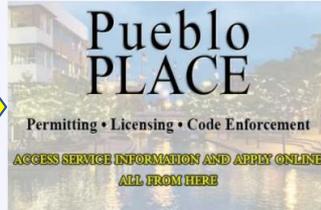
 **DOCUMENT** (26.2 MB PDF)

COVID-19 MASK ORDER - AMENDED



Get Vaccinated!

American Rescue Plan Act (ARPA)



Hi  how can I help?



Navigate to www.Pueblo.us



What licenses (if any) does your new business need?

[Get Started](#)

Discover Online Services

Choose below to browse services by department



Helpful links and Information

1. Signing Up, Creating a Profile & Accessing Your Information

[Explore](#)



Construction and Demolition Approvals

Electric Vehicle Charging Stations Permit,
Concrete Permit + 15 more

[Explore](#)



Report an Issue/File a Complaint

Code Enforcement Complaint, Public
Improvement Complaints

[Explore](#)

Click “Report an Issue/File a Complaint”

Report an Issue/File a Complaint

CITY OF PUEBLO

Apply Online

Code Enforcement Complaint

Submit an anonymous code violation complaint with the City of Pueblo.

Select

Select

Public Improvement Complaints

Please use this form to submit requests for repairs for sidewalks, driveways, ADA compliance issues, curbs, and gutters.

Click “Code Enforcement Complaint”

Report an Issue/File a Complaint / Code Enforcement Complaint

Apply Online

Code Enforcement Complaint

To **anonymously** report a **Code Violation** with the City of Pueblo, please follow these steps:

1. Click the blue "Apply Online" button
2. Search for the street address you're reporting
 1. If you are not sure which address is in violation, please choose the closest address you can identify, and our staff will make this determination during our investigation
3. Search for the **violation type** you're reporting by describing the violation
4. Fill in any additional helpful details you may have for our staff
5. Upload any photographic evidence that may be useful in identifying the violation
6. Click "Confirm and Submit"
7. You are done! Thanks for keeping Pueblo beautiful.

Frequently Asked Code Violations include:

- Construction, Additions, and Alterations
- Dismantled or Inoperative Machinery and Vehicles
- Dogs
- Fences
- Handbills and Newspapers
- Hours of Work
- Maintenance of Lawn and Property
- Noise
- Parking of Unauthorized Vehicles
- Parking on Grass
- Permitted Temporary Signs
- Trash Collection
- Trash Container Storage
- Tree Removal

Click "Apply Online"

Have a project #?

Step 1 of 4 -

Save Draft and Exit

Code Enforcement Complaint

Location for Code Enforcement Complaint

Select a location for this record.

Search for Address or Parcel

Search for an address or parcel by name, address, or Parcel ID.

1702 E 7th

1702 E 7TH ST, PUEBLO, CO

Choose Location

1702 E 5TH ST, PUEBLO, CO

Choose Location

1702 E 11TH ST, PUEBLO, CO

Choose Location

1702 E ABRIENDO AVE, PUEBLO, CO

Choose Location

1702 E 17TH ST, PUEBLO, CO

Choose Location

1702 E 12TH ST, PUEBLO, CO

Choose Location

1702 E 6TH ST, PUEBLO, CO

Choose Location

1702 E 4TH ST, PUEBLO, CO

Choose Location

1702 E 13TH ST, PUEBLO, CO

Choose Location

1702 E ROUTT AVE, PUEBLO, CO

Choose Location

1702 E 10TH ST, PUEBLO, CO

Choose Location

1702 E 1ST ST, PUEBLO, CO

Choose Location

Type in an address.
Select from the drop down with similar location addresses.
Note, address used is an actual complaint.

Have a project #?

Step 1 of 4 -

[Save Draft and Exit](#)

Code Enforcement Complaint

Location for Code Enforcement Complaint

1635 1/2 E 6TH ST
PUEBLO, CO 81001[Change Location](#)

Unit

No Unit

Property Owner Information

Name

FSRF LLC

Phone Number

Email

Street #

Street Name

945 N CLARKSON ST

Unit

City

DENVER

State

CO

Zip Code

80218

Property Data

Year built

8994.32

Occupancy

MBL

429338016

Zoning

Book Page

Verify that the address is correct and then scroll down and select "Next"

Have a project #?

Step 2 of 4

Save Draft and Exit

Code Enforcement Complaint

Report a Code Compliance Violation

If you would like to remain Anonymous, you can leave the following fields blank.

Complainant Name

Complainant Contact Phone Number

Email address

Description of Violation:

< Back

Next >



If the complaining party wishes, they can enter their name and information, but if not, this can be left blank. Press Next

Have a project #?

Step 3 of 4 ·

[Save Draft and Exit](#)**Code Enforcement Complaint****Complaint Type**Weeds
Removal and Storage of litter
Junk Vehicles On Property
Zoning Parking & storage of Commercial Vehicles ⓘ
Zoning Camper/RV Living
Zoning Illegal Business
Accessory buildings or structures
Board Up (Unsecure Property)
IPMC Structural Issues (Residential) ⓘ
Litter or trash
Illegal Dumping
Graffiti
Obstruction of Right of Way
Zoning Sign violations
Zoning
Marijuana related violations
IPMC Unsafe Accessory Structure ⓘ

Select the type of complaint by clicking on the box next to the type. You can select several. When done, scroll down and select “Next”.

Have a project #?

Step 4 of 4 -

[Save Draft and Exit](#)**Code Enforcement Complaint****Attachments**

Include any additional files with your submission. Any box marked "Required" is required to submit your application. Please note the maximum allowed file size for any upload is 100 MB.

Attachment	File
Upload any supporting pictures/evidence Using either the camera on your mobile device, or an uploaded photo, please share any evidence of the violation in question. Add attachment	No file uploaded Upload

[< Back](#)[Next >](#)

City of Pueblo PLACE

[Your Profile](#)
[Sign Up](#)
[Your Records](#)[Resources](#)
[Claim a Record](#)
[Employee Login](#)

Select "Upload" to attach any supporting pictures/evidence. Then select "Next".

Have a project #?

[Save Draft and Exit](#)**Code Enforcement Complaint****Confirm your submission**

Please ensure you've filled everything completely and accurately, then click "Confirm and Submit" below.

Location1635 1/2 E 6TH ST
PUEBLO, CO 81001[Edit ...](#)Property Owner
FSRF LLC**Report a Code
Compliance Violation****If you would like to remain Anonymous, you can leave the following fields blank.**[Edit ...](#)Complainant Name
--Complainant Contact Phone Number
--Email address
--Description of Violation:
--**Complaint Type**Weeds
Litter or trash
[Edit ...](#)Removal and Storage of litter
Illegal Dumping
--

This page allows the user to confirm the details of the complaint.
If changes are needed, they can be made from this page.

IPMC Electrical Issues (Residential) ⓘ

...

IPMC Condemned

...

IPMC Exterior Structure Issues (Residential) ⓘ

...

IPMC Plumbing Issues (Residential) ⓘ

...

Vacant

...

Vacant: Owner Deceased

...

Vacant: undeveloped parcel

...

Other types of violations ⓘ

...

Attachments

Edit ...

Attachment	File
Upload any supporting pictures/evidence <small>Using either the camera on your mobile device, or an uploaded photo, please share any evidence of the violation in question.</small>	No file uploaded.

I certify under possible penalty of perjury under the laws of this jurisdiction that the preceding information is true and correct.

[← Back](#)[Confirm and Submit >](#)

After verification of details, click Confirm and Submit.



Submission Received

You may close your browser, or [click here](#) to return to the homepage .

City of Pueblo PLACE

Your Profile

[Sign Up](#)

[Your Records](#)

Resources

[Claim a Record](#)

[Employee Login](#)

Portal powered by [OpenGov](#)

This shows the complaint was successfully submitted. The case is then emailed to the Code Enforcement Manager, where it is verified and assigned. As each of the steps occurs, the user receives email updates.



CITY CLERK
Live Site Demo
Marisa Stoller



REGIONAL BUILDING
Slide Show Demo
Mike Colucci and Corry
Bassett

City of Pueblo

Pueblo County



Pueblo West

Regional Building

Gateway Pueblo

Your E-311 one-stop shop for getting things done in Pueblo
The site is designed to guide you through any process that deals with our
local governments

[Get Started!](#)

Created and Operated by Pueblo Means Business
Pueblo County
City of Pueblo
Pueblo West
Pueblo Regional Building



Happy to Help!

Portal Entry Screen

Gateway Pueblo One-Stop Shop

Your Project Portal

This is the start point for getting things done in Pueblo. We refer to all these activities as projects, however many of these are easy to accomplish while some are more complex.

To get started, please choose from one of the larger categories on the right. Feel free to use this for a prospective project you are thinking dreaming about or if you are ready to start. We'll get you to the right place.

If you get stuck at any point in time, click the chat window below. If you don't like text based chats, we can connect you with the appropriate staff member by voice or video as well.

If you are an expert user, you'll be given the chance to access directly what you need once you identify what and where you are interested in.

Use the "Other Business" button to get directed to the appropriate place for what you are trying to do.

You may also stop by our "One Stop Shop" service center located at 201 W 8th St, Pueblo or call the center at 719-555-1212

Development, Planning and Zoning

Looking to build a new subdivision, change your property lines or maybe use your property for something different?

Building

Use this link for any new construction or work being done on existing buildings. These can be anything as simple as changing a water heater to constructing a new shopping center. Also sidewalks, work in the public way, and utility hook-ups. If you are building, replacing, or fixing - start here. We'll let you know just what you need to do and can start getting you moving forward

Licensing

Need a license or maybe are not sure? We'll point you to the right place to get whatever type of license you may be looking for. If it says license, it will be here.

Other Business

If it doesn't sound like it fits into one of the choices above, use this link to help get you pointed to the right location. And remember, if you get stuck, feel free to use the chat below.

I Know What I Need

If you are returning or are a user that knows what they need, this will take you to links to your logins

Using Camino Guide to assist users and provide information on their project

← Back to previous page

Which option below best describes what you are trying to do or find? Choose from the broad types below

🔍 Search by name or description

Construction



Residential

Working on a single family residence or duplex property- great news! This is where you can get started!

Everything from repairs and remodels to a new complete structure. >

Putting up a fence , making a patio or fixing your driveway/sidewalk? You also can find out if you even need a permit for your project.

Show less



Commercial or Industrial

Looking to build, expand, or remodel a store, office complex, apartment, maybe even a cell tower. We can help you get going!! >

Can't find the right option? [Click here](#) if none apply.

← Back to previous page

Which option below best describes what you are trying to do or find? Choose from the broad types below

🔍 Search by name or description

Construction > Residential



101 New Single Family Residence

Building a new house from scratch. Great! Lets show you what's involved and how to get started.

The first step is to tell us where you are wanting to build. You may select your property from a map or by address/parcel number on the next screen. Where you are building is important as it will guide you as to the requirements as you begin.

If there is a zoning issue with the property, the system will let you know as well.

Show less >



Additions and Accessory Buildings

Includes projects such as adding a new section onto your house, building a new garage, maybe a deck or pool to relax in for the summer. This will help get you started with what's required. >



Repair, Replace, Remodel

Looking to replace a roof, water heater or maybe redo the kitchen or bath? >

This covers all types of building, electrical, plumbing, and mechanical (hvac) types of projects that don't change or add to the size of your home.

In Camino, select by address, parcel number or by clicking on GIS linked map

Construction > Residential > 101 New Single Family Residence

Where is the location you are looking to do this at?

SEARCH BY

Please click the parcel of your submission location

The map displays a grid of streets including Court St, N Main St, W 8th St, W 9th St, E 8th St, E 9th St, N Santa Fe Ave, and La Fe Ave. Several parcels are highlighted in orange, indicating they are selected or of interest. A bus stop icon is located near the intersection of N Main St and W 8th St. The map also shows a 'BUS 50' route marker along N Santa Fe Ave.

Using Camino Guide page driven by project type and GIS layers to determine zoning and utility information.

The screenshot displays the 'New Residence Submission Checklist' page. The top navigation bar includes the 'Pueblo Regional Building Department - Demo' logo, a 'Home' icon, and a 'Guest User' profile. The breadcrumb trail shows 'Construction > Residential > 101 New Single Family Residence' with the address '830 N MAIN ST, PUEBLO, CO 81003'. A 'Mark as complete' button is visible at the top of the main content area. The left sidebar contains a 'Steps' section with three items: 'New Residence Submission Checklist' (selected), 'Residential Routing', and 'Upload a Site Plan'. The main content area is titled 'Required Permits' and 'New Residence Submission Checklist'. It includes an 'Instructions' section with a 'Please review' paragraph and a list of items needed for the permit. Below this is a 'Routing Sheet' section with a bulleted list of requirements. A 'Plan Review' section follows with another bulleted list. A note states: 'If you are ready to proceed and start the routing process, please click the next step. Routing must be started before you will be able to begin plan review.' The 'Attachments' section at the bottom lists 'ResidentialPlanSubmittal.pdf (146KB)' and 'siteplan.pdf (21KB)'. Two callout boxes are present: one pointing to the 'Instructions' section with the text 'Provide Instructions & What is needed', and another pointing to the 'Attachments' section with the text 'Sample Documents and Info pages attached'.

Pueblo Regional Building Department - Demo
Default Guide

Home Guest User

Construction > Residential > 101 New Single Family Residence
830 N MAIN ST, PUEBLO, CO 81003

Instructions Map

SUBMISSION-2022-109

Mark as complete

Required Permits

New Residence Submission Checklist

Instructions

Please review the residential checklist below before you proceed. New homes require signoffs from several different parties, depending on where the project is located.

The following items will be needed for the two main steps needed to get a permit for your new house:

Routing Sheet:

- The routing sheet is automatically calculated based on the address you submit.
- In addition to the few pieces of information you will need to start here, you will also have to do any required steps that the approving agencies and utilities need. In most cases, these can be done online and you'll be provided links to them in our system. There may be some cases where you would need to contact them via phone or email and we'll provide you with those details as well.
- A site plan will need to be uploaded the project system. In some cases you will also need to provide it to others as well. It should be an 8 1/2 x 11 pdf file. There is a sample one attached below as well.

Plan Review:

- Please review the attached pdf for residential plan submittal. You will be able to upload the required documents through the system
- You should note documents of different types need to be uploaded individually in order to expedite processing.

If you are ready to proceed and start the routing process, please click the next step. Routing must be started before you will be able to begin plan review.

Attachments

ResidentialPlanSubmittal.pdf (146KB) siteplan.pdf (21KB)

Provide Instructions & What is needed

Sample Documents and Info pages attached

Citizens and Potential Developers are presented with a detail list of what will be needed to begin their project. Sample documents and other documents are available as determined by project type and location.

Gateway Pueblo One-Stop Shop

Pueblo One Stop Customer Service Portal

Welcome to the start of your project to build a **101 New Single Family Residence**

To begin, let's verify your selection from our Guide process and make sure it looks good.
Please review the information below and confirm that it is correct to proceed.

Address: 2318 MEADOWLARK LN
City: PUEBLO 81008
Parcel #: 0511310018

Legal Description: LOT 18 BLK 2 CRESTVIEW HILLS 2ND FILING FORMERLY #05-100-00-001 + 05-113-00-001 THRU 004 + 009
Owner Name(s): HYNES BRYAN A

Before Moving On...

The next section will begin the process. Depending on the type of project and where it is, there are a few steps you will need to complete. Generally, they may be done at the same time (concurrently) or you may wish to proceed one step at a time. This is especially helpful if you are trying to see if you can do what you are planning before investing further time and money.

If at any time you need assistance, please use the chat features at the bottom of the page.

Routing Request Form

One of the first steps in applying for a permit is to get approval from local agencies or utility companies. This is a good place to start the project. Bear in mind that each organization may require additional documents for them to approve the project for example plot or site plans, designs, etc.

Information in the tan shaded fields is required. Please enter your email carefully to allow you future access.

Simply verify their address information and fill out some contact information on the pre-filled form.

Once the customer is ready and wishes to move on, they are taken to a one-stop shop portal screen to begin the process.

2318
Street
MEADOWLARK LN
City:
PUEBLO
Address
Legal Description :
LOT 18 BLK 2 CRESTVIEW HILLS 2ND FILING FORMERLY #05-100-00-001 + 05-113-00-001 THRU 004 + 009
Parcel# :
0511310018
Zip Code :
81008
Project
101 New Single Family Residence
Notes
Please enter a brief description of your project. (ex building a porch with 10x10 dimensions or adding a 300sqf swimming pool etc.)
Select the appropriate utilities for the address even if the project will not require them. Gas is not routed, if your project needs service please contact your local provider.
Utilities
Power
Black Hills
Water
Pueblo Board of Water Works
Sewer
Pueblo City Waste Water

Current Projects

Click a card below to see details

1439 BREWERY RD. 101 New Residence

Current Project Routing Status: Pending
Current Building Plan Review Status: Approved

[Assessor Info](#)

707 PINEDA CT. 101 New Residence

Current Project Routing Status: Pending
Current Building Plan Review Status: Approved

[Assessor Info](#)

1424 BREWERY RD. 101 New Residence

Current Project Routing Status: Pending
Current Building Plan Review Status: Approved

[Assessor Info](#)

1338 BREWERY RD. 101 New Residence

Current Project Routing Status: Pending
Current Building Plan Review Status: Approved

[Assessor Info](#)

1401 RIVERS RUN AVE. 101 New Residence

Current Project Routing Status: Pending
Current Building Plan Review Status: Approved

[Assessor Info](#)

1343 RIVERS RUN AVE. 101 New Residence

Current Project Routing Status: Pending
Current Building Plan Review Status: Approved

[Assessor Info](#)

Once submitted, they are taken to a screen that shows them their project(s)

Direct Links to City and Agency websites and emails are provided as well as assessor parcel information.

The status is updated from City OpenGov and from PRBD agency portal for other agencies

Project Detail

Primary routing for Permit

Routing#:	Address:	Project Type:
22-04151	707 PINEDA CT. Pueblo 81001	101 New Residence
Linked to # 22-04152		
Overall Status: Pending	Approvals:	Comments:

Agency	Status	Comments	View on Site
City Planning	Pending	no	Send Email Website
City Waste Water	Approved	03/01/2022 - Brett Anderson Approved -	Send Email Website
City Public Works	Pending	no details yet	Send Email Website
City Stormwater	Pending	no details yet	Send Email Website
Pueblo Water Works	Approved		Send Email Website
Black Hills	Approved		Website

Direct From City OpenGov

- The Camino guide can also be used to provide information on a wide variety of different services, such as licensing shown on left.
- Each card links directly to the correct City page or, as in dogs, an outside agency.
- It is a question-driven approach that moves customers along to obtain the correct information 24/7.

← Back to previous page

Which option below best describes what you are trying to do or find? Choose from the broad types below

🔍 Search by name or description

Licenses



Business License

Congratulations on wanting to start up a business or expand into the Pueblo area. Here is where to get started.

[➤](#)



Contractor License

Looking to get started as a contractor or manage your current contractor licenses. We can help set you on the path to success!

[➤](#)



Dog License

Dog and Cat Licenses for your pets. These are required in both the City of Pueblo and Pueblo County. This lets them be easily found if they wander off.

[➤](#)

Can't find the right option? [Click here](#) if none apply.

My Submissions

Listing 12 submissions

[+ New](#)



Construction ▶ Residential ▶ 101 New Single Family Residence

830 N MAIN ST, PUEBLO, CO 81003

Application SUBMISSION-2022-109

Last updated February 28th, 2022

STATUS

Guide Provided

[Archive](#)

[Open >](#)



Planning and Zoning ▶ Zoning Application

Application SUBMISSION-2022-108

Last updated February 28th, 2022

STATUS

Survey In Progress

[Archive](#)

[Open >](#)



Licenses ▶ Business License

Application SUBMISSION-2022-106

Last updated February 28th, 2022

STATUS

Guide Provided

[Archive](#)

[Open >](#)

Camino User Dashboard

Shows all projects and applications the user has done, serving as a one-stop shop for doing business with the government.

